



24 March 2011

Ms Trish Jager  
Area Manager, Queensland Business Centre Group  
Australia Post  
261 Queen Street  
Brisbane Qld 4000

Dear Ms Jager

On behalf of the Milton business community I write to you in relation to the decision made by Australia Post to close the Milton Post Office and the provision of ongoing postal services in the Milton area following the Queensland Floods.

The Chamber of Commerce and Industry Queensland (CCIQ) wishes to express its concern over Australia Post abandoning the business community of Milton and surrounding suburbs at a time when they need the most support and assistance to return to 'business as usual' following the devastating Brisbane floods.

The Milton Business Centre was centrally located in the heart of the Milton business precinct, making access by the many local businesses to Australia Post services at the Milton Business Centre convenient and low cost. Its closure has required businesses to travel out of the local area, which is proving to be particularly difficult and inconvenient for smaller operators. As many local residents also used the business centre for their Australia Post services, local businesses will be further disadvantaged by subsequent loss of visitor traffic and associated trade.

While we recognise that Australia Post has taken action to establish an outlet for basic postal services and products in the local area and offered alternative access to post office boxes in Kelvin Grove and Toowong, this falls short of providing business customers the convenient and accessible service to which Australia Post are committed.

Postal and associated services are integral to running a business and for this reason we urge Australia Post to reconsider its decision and keep the Milton Business Centre open.

Yours Sincerely

Nick Behrens  
**General Manager, Policy**  
**Chamber of Commerce and Industry Queensland**

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